2020TY

WHAT'S NEW AND HOW TO BE PREPARED FOR TAX SEASON 2021

2021 Tax Season

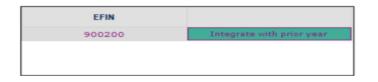
Start Date: TBD

▶ End Date: April 15, 2021

EFIN Validation for Verified EFINs in PY

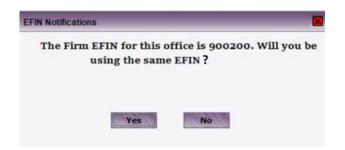
For EFINs verified in the 2019TY, you have the option to Integrate with Prior Year. Integrating the EFIN with Prior Year will verify the EFIN for the 2020TY.

EFIN Status Information



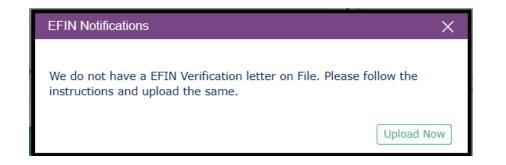
EFIN Validation for Verified EFINs in PY

A notification will pop-up in the software if the EFIN was verified for the 2019TY. If the EFIN for 2020TY is the same as the 2019TY, select Yes.



EFIN Validation New or Unverified EFIN

A notification will pop-up in the software if the EFIN is not verified for the 2020TY. Selecting Upload Now will take you to the Firm Setup screen where the EFIN summary can be uploaded.



EFIN VALIDATE Instructions						
EFIN	TRACKING NUMBER	EFIN STATUS				
700100	201712345677774564	8 NOT UPLOADED	Browse	Upload and Save	Set as Not Used	

EFIN Validation

The software will indicate once the EFIN summary is successfully uploaded.

EFIN letter uploaded and save successfully!!!								
EFIN VALIDATE			Ins	tructions				
EFIN	TRACKING NUMBER	EFIN STATUS						
700100	XXXX4564	UPLOADED NOT VERIFIED	Browse	Upload and Save	Set as Not Used			

The software will indicate once the EFIN summary is verified.

EFIN VALIDATE Instructions					
EFIN	TRACKING NUMBER	EFIN STATUS			
700100	XXXXX4444	VERIFIED	Browse	Upload and Save	Set as Not Used

Security

The software will become locked after 8 unsuccessful password attempts to login. If the account is locked, call customer support assist with unlocking.

Account lockout warning Your account is locked out due to unsuccessful login attempts please contact customer care.If you're already contacted customer care please click below link. Receive settings Ok

Bank Products

- January 2, 2021 is the start date to transmit returns where the taxpayer is requesting a pre-season advance loan (PreAck). Please note the returns are locked once the pre-season advance request is transmitted to the bank. This means the returns may not be edited prior to the start of the tax season.
- Once the tax season begins, the advance loans will be considered an in-season advance loan.
- Tax Preparers should never use last paystubs to file any tax return, including an application for a pre-season advance loan (PreAck).



Virtual Tax Office Solutions-Web Based Users

Client Portal

- Remote Signature
- Mobile App

